## Overlook at Qualchan HOA

## Accomplishments/Activity for Year 2016

- 1. Communication Improvements:
  - a. Website
  - b. Mailed Newsletters/Updates: March, May, Nov, 2016 & Jan 2017 (HOA meeting in June)
  - c. Responding to emails received through website
- 2. Implemented Assessments for vacant lots (9) and landscaped "double" lots; these lots now contribute their share of annual HOA insurance and maintenance; Anticipated annual income of \$9,360.
- 3. Issued notices to vacant lot owners informing the owners of their responsibility for weed control on their lots; issued fines when not done
- 4. Ceased the practice of using HOA dues to pay for weed control on lots not owned by the HOA, improving the HOA's financial status and eliminating potential legal risk
- 5. Prepared a written inventory of HOA common areas (12). The inventory includes maps and a map key. Map key includes services the HOA has contracted for through M&M (Landscape Company)
- 6. Switched landscape companies and now experience more professional, prompt service and improved workmanship
- 7. Developed the Homeowner Handbook, including Rules and Regulations
- 8. Encroachments: Worked with attorney to identify the association's legal risks, developed method for approaching/resolving encroachments
- 9. Various Repairs & Improvements: Sign repair at Bolan, Willapa; Trees at end of Bolan; Installed Pet Pick-up Station; Installed Dead End sign (Bolan/Willapa); street lamps
- 10. Developed Snow Plow survey mail and electronic
- 11. Contracted for sidewalk clearing in common areas, in front of mailboxes, and clearing of street in front of mailboxes for safe access during winter
- 12. Developed improved "infraction letters"; developed a process for addressing unfinished vards

13. Contracted for a Reserve this planning document	e Study; Overlook is now compliant with State RCW requiring